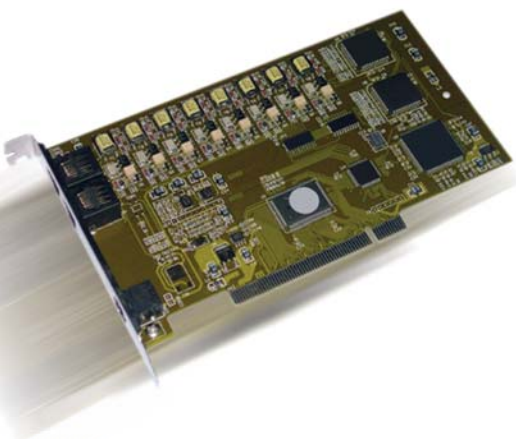


# Telelog Enterprise

## Voice Recording System

- ▶ Telelog Enterprise is a voice recording solution for analogue phones, digital phones, analogue trunk and ISDN PRI E1 Trunk with capability of recording up to 128 channels simultaneously.

Telelog Enterprise uses Industry Standard Server and PCI Voice Recording Card to record telephone conversations with dialed number and Caller ID displayed for easy reference and retrieval.



PGM

35 Hours/G

ADPCM

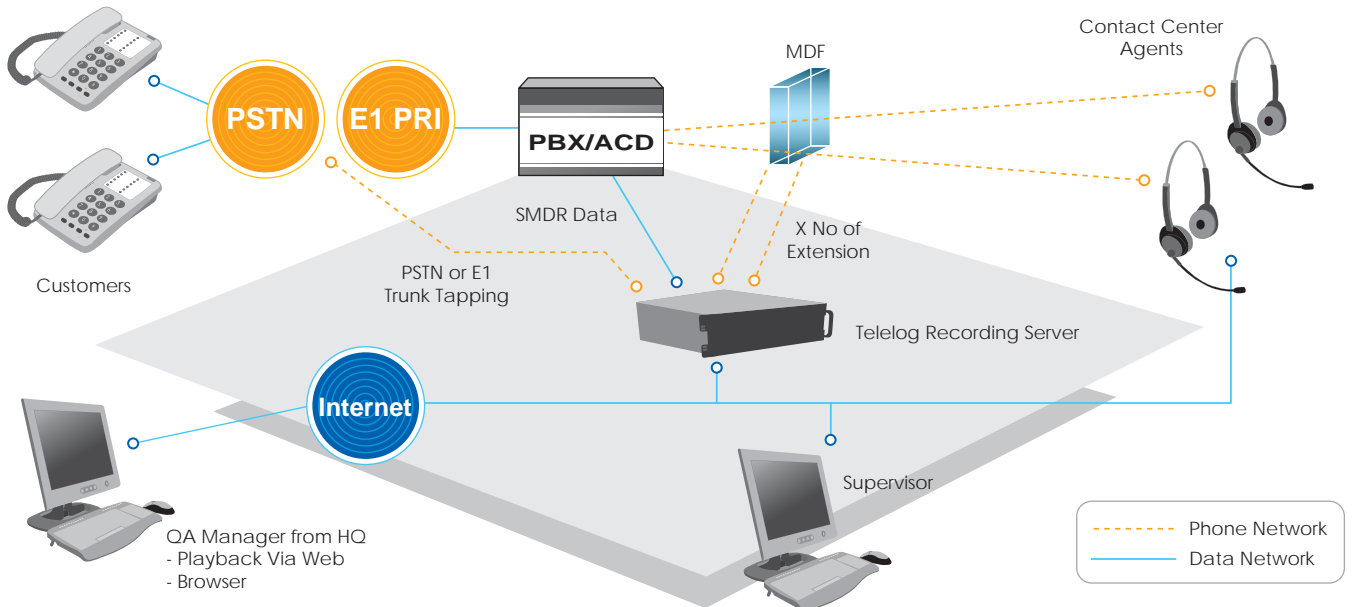
70 Hours/G

GSM

175 Hours/G

G. 729

280 Hours/G



## ▶ Benefits

Telelog Enterprise is a simple, powerful and cost effective voice recording solution to deploy in any organization. It is designed for contact center, executives, medical professionals, financial brokers, agents and others to record conversations in their course of work.

## ▶ Features and Functions

- Record telephone conversations into PC Hard Drive for easy retrieval, playback and storage
- Search recordings by Date, Time, Dialed number, caller ID, Extension & remarks
- Stores conversations and recordings in high quality sound format
- Playback recordings and telephone conversations easily via local LAN or WEB browser
- Recording on Demand, Voice Detection trigger recording, ON / OFF hook trigger recording
- Support DTMF and Incoming Caller ID
- Support RAID 1 (Disk Mirroring) for Data Redundancy
- User friendly Graphic User Interface (GUI) for easy operation

## Typical Usage

- Call Centre, Help desk, Hospitals, Financial Institutions
- Record Conference Calls
- To handle customer disputes and complaints
- Protection of staff from abusive / difficult customers
- Quality appraisals
- Monitoring Customer Service

## System Requirements

- Intel Pentium 4 Processor and above
- 1GB RAM Memory and above
- 250GB Hard Disk Drive and above
- Supports Microsoft Windows 2000 / XP / VISTA / 7
- Sound Card & Speaker / Headset for Playback
- LAN Connection - for Remote Playback

Contact ▶▶▶

